

Northern Sydney Central Coast Health Strategy Map

VISION: Leaders in health care – partners in health

MISSION: NSCCH commits to improving the health and well-being of our patients and communities through healthcare, partnerships, education & research

INTEGRITY TEAMWORK BEST PRACTICE ACCOUNTABILITY SOCIAL JUSTICE

Focus Area – Community & Patients

– What key outcomes must we provide to our community and patients to achieve our vision?

High quality services

Informed and involved communities

A healthy population

Effective use of resources

Focus Area – Relationships & Development

To deliver the required community and patient outcomes, how do we enhance our relationships and ensure development

OBJECTIVES

- Effective partnerships and relationships with external partners and NSW Health
- Effective relationships with our communities
- High quality undergraduate and specialist training
- Research to drive innovation & change

Focus Area – Achieve Operational Excellence

To deliver the required community and patient outcomes, what things must we excel at?

OBJECTIVES

- Effective integrated person centred care
- Safe and appropriate patient care
- Timely, equitable and appropriate care
- Health promotion, prevention & early intervention are incorporated into care processes

Focus Area – Accountability & Resource Use

To deliver the required community and patient outcomes, what do we need to do with our resources?

OBJECTIVES

- Efficient distribution and use of available resources to best meet the needs of our communities
- Budget and other performance targets are met
- Authority is aligned with responsibility

Focus Area – Good Corporate Citizenship

To deliver the required community and patient outcomes, what do we need to do to be a good corporate citizen?

OBJECTIVES

- Minimal environment impact
- Build a better society through participation in the broader community

Focus Area – People, Learning and Growth

– To achieve our vision, how must our people learn, communicate and work together?

Focus Area – People & Culture

OBJECTIVES

- An environment that attracts and retains the right staff
- Effective management at all levels of the organisation
- A safe working environment
- A culture of respect, service & teamwork
- A learning organisation

Focus Area – Information and Infrastructure

OBJECTIVES

- Timely, accurate and meaningful information
- Capital and IT infrastructure supports care
- Appropriate clinical technology and equipment